

Tamale RMS 15.2 System Requirements

General Notes

- Hardware and software options not listed here are not supported.
- Advent tests products with the latest service packs. If a product requires a specific service pack, it's noted.
- Advent provides performance and capacity guidelines for planning purposes only. Because many variables affect the performance of your system and the size of your data files, Advent assumes no liability for hardware purchase decisions. Please consult your systems consultant about specific configuration decisions.
- Tamale RMS 15.2 is compatible with all Advent products.

Workstation Requirements

Hardware

- 5 GB free disk space minimum (20 GB, 7200 RPM HDD or faster recommended)
- 2 GB RAM minimum (4 GB recommended) with at least 512 MB available
- Local Admin rights required for installation only, MSI roll-out available. The person performing the installation or upgrade must have local administrative privileges. You can assign local administrative rights to a user, or have someone log in as the Administrator to perform the installation. Scripted/automated installation is available through a *.msi file rollout.

Operating System

- Microsoft® Windows
 - 8.1
 - 8
 - Vista (limited support)
 - 7

Software

- Microsoft Windows Server®
 - 2012, 32- or 64-bit
 - 2008 RC2, 32- or 64-bit
 - 2008, 32- or 64-bit
 - 2003, 32- or 64-bit
 - Microsoft Office
 - 2013, 32- or 64-bit
 - 2010, 32- or 64-bit
 - 2007, 32-bit
 - Microsoft OneNote
 - 2013
 - 2010
 - Adobe Acrobat/Reader release between 6.0.1 and XI (XI recommended)
 - Microsoft Internet Explorer release between 8.0 and 11.0 (10.0 recommended)
 - Remote Access: Full Client (connected via VPN or Citrix), Web Client, or iPad Native (connected via a secure proxy server or VPN)
- Included with the Tamale installer package:
- Microsoft Visual Studio 2010 Tools
 - Microsoft SQL Server Compact (SQL CE)
 - Microsoft .NET Framework 4 Extended version

Mobile Device Requirements

Browser

The HTML5 TamaleWeb application is compatible with:

- Chrome 8 or later.
- Safari 4 or later (and iOS 4 or later).

iPad

The iPad Native application is compatible with iOS 6.x or 7.x.

Server Requirements

Tamale Server Appliance

The Tamale team delivers the following varieties of Tamale Server Appliance pre-loaded with Tamale RMS.

- Physical server
- Virtual server
- Cloud server

The server is a non-intrusive, self-contained server device that can be treated like a hardware or software appliance, providing all end-user and data access functionality. It's delivered pre-configured and tested, requiring only minor configuration changes on-site. Tamale Client Service provides the hardware, installation and configuration service, and warranty service.

Assembly

- Custom cabling for optimal chassis cooling
- Rigorous system-specific quality control
- 24-hour burn-in

Physical server

- Tamale Branded Supermicro 815TQ-R650B/8XDTU-F Chassis
- Form Factor: 1U; rack-mountable chassis
- Dimensions: 17.2" x 1.7" x 26.8" (width x height x depth)
- Intel 5520 Chipset (Tylersburg)
- Dual Intel 82576 Gigabit Ethernet
- Intel XEON 5620 2.4 GHz (Nehalem) (2x4 core + HT)
- **12 GB** of ECC PC3-10667 memory for a Standard server, *or*
24 GB of ECC PC3-10667 memory for a Large or Enterprise server
- LSI 9260 SAS RAID -5+1
- 4 x Seagate SAS hard drive with **500 GB** free disk space for a Standard server, *or*
4 x Seagate SAS hard drive with **1TB** free disk space for a Large server, *or*
4 x Seagate SAS 15K RPM hard drive with **600 GB** free disk space for an Enterprise server
- Dual 560W Hot-swap redundant AC power supply (100-240V, 60-50Hz, 10-5 Amp)
- 2/4 post rail kit

Virtual Server

Sizing depends on user requirements.

- VMware ESX or ESXi 3.x, 4.x, or 5.x (hardware version 7 or 8)
- 2 to 4 XEON 2GHz or higher CPUs allocated
- 8-24 GB ECC RAM dedicated
- 150-500 GB storage capacity pre-allocated
- Storage located on 10K or faster NAS or SAN in a RAID configuration using SCSI, SAS, or FC (no DAS or SATA storage)
- Custom build image ISO provided for installing the Guest OS

Cloud Server

Sizing depends on user requirements.

- 300 GB capacity (Standard) or 600 GB capacity (Large or Enterprise)
- Service provided in US. Service available in Europe, Middle East, and Africa by request.
- Internet Connectivity required
- SSL-based encryption, ACL, PTP VPN (IPSec) options available
- Full monitoring and management services provided
- Mobility and virtual secure proxy service included

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