

Managed Operations

Outsource Your Operational Processes

Managed Operations from SS&C Advent is a flexible offering tailored to your unique needs, as an alternative or supplement to your in-house middle and back office functions. By outsourcing some or all of your operational tasks to our dedicated and experienced team, you free up your team to focus on servicing clients and driving your business forward.

Based on decades of experience supporting investment managers around the world, Advent Managed Services are specifically designed to meet the needs of firms just like yours. Our offering brings together a comprehensive suite of middle- and back office services, giving you the flexibility to outsource specific operational workflows to our experts.

By leveraging our dedicated services team's expertise and knowledge of industry best practices, we can work in close collaboration with you to determine the optimal combination of in-house and outsourced operational processes for your firm. We will then tailor our service mix to your specifications.

Thanks to our highly automated and streamlined technology infrastructure and dedicated, powerful processing capabilities, we can alleviate your middle and back office burdens, reduce operational risk and costs, optimize your efficiency and productivity, and dramatically enhance your business scalability.

And by outsourcing those functions, you can free staff to focus their resources and energy on truly productive, revenue-generating activities that will help grow your business.

The services you need, when you need them

We understand every investment firm's business is different. Consequently, your operational needs will vary. That's why we offer an à la carte approach that allows you to select the combination of services that address your particular requirements and priorities. Advent Managed Services provides a range of services designed to streamline key areas of your operational processes.

Managed Operations



Focus on core competencies:

Remove the burden of routine, time-consuming tasks, allowing staff to focus on more value-added activities.



Lower costs:

Reduce expenses related to training dedicated operations teams, and wrestling with manual processes.



Expert support:

Take advantage of expert resources and best practice knowledge to improve efficiencies and output quality.



Improved scalability:

Create genuine scalability to help grow your business more cost effectively.



SOC-1 Type II audited:

Ensure that all our procedures and processes adhere to best practices for data security and operational tasks.

Process, workflow, and data automation: We handle daily processing of the key files and workflow activities needed to run your business, including downloading and translating custodial data files, market data updates, verification and processing of corporate actions, and exception processing.

Data reconciliation and validation: Comprehensive reconciliation services encompass daily and periodic position, transaction and performance reconciliation, as well as break resolution.

Statement generation and reporting: Automated creation and distribution of client statements and other reporting output.

Third party integration: Tight integration with third-party products enhances automation and helps foster greater operational efficiencies.

Environment validations: Our service automatically and continuously monitors the systems and infrastructure environment to check servers and applications are functioning properly, file transfers and processing jobs have completed, there are no errors and that the solution performance meets high expectations. In addition, we provide updates on the status of your processes and systems' health every morning and as requested.

Bespoke services: We can also offer services tailored to your custom workflows and SLA's.

Keep in control through the services portal

To ensure that you can keep oversight of your outsourced processes, you can view activities as they are happening in our services portal. Through this intuitive and feature-rich portal you can also track performance against SLA targets through detailed and configurable reporting, analyse tasks to improve service and efficiency, as well as streamline communication with your data analysts.

Move your technology to the cloud

As well as enhancing your operational processes by leveraging Managed Operations, you can also choose Managed Applications for cloud delivery of your firm's mission-critical IT. This allows you to take full advantage of our industry-leading technology solutions in a scalable, reliable and secure cloud deployment, without any of the infrastructure and system maintenance burden of an in-house implementation.

Stay focused on what matters most

With Advent Managed Services you get your mission-critical IT, support, and services as an integrated solution from a one-stop shop. This leaves you free to focus on your core business priorities—managing investments and servicing clients.

Status	Activity	Service Level	Customer	Activity Status	Condition	Comment
Ontime	Bloomberg Price Validation	EOD SLA	ABC Asset	Started	Fixed Time (2021-05-05 00:59) at ...	Ontime: 13 hours left to deadline
Ontime	BNY Position Recon	EOD SLA	ABC Asset	Queue	Fixed Time (2021-05-05 00:59) at ...	Ontime: 13 hours left to deadline
Success	Update Sec. Master Fixed Income	EOD SLA	ABC Asset	Finished	Fixed Time (2021-05-05 00:59) at ...	Success: 13 hours ahead of deadli...
Ontime	Daily Performance Update	EOD SLA	ABC Asset	Started	Fixed Time (2021-05-05 00:59) at ...	Ontime: 13 hours left to deadline
Ontime	Bloomberg FX Validation	EOD SLA	ABC Asset	Started	Fixed Time (2021-05-05 00:59) at ...	Ontime: 13 hours left to deadline
Ontime	Report Package Generation	EOD SLA	ABC Asset	Queue	Fixed Time (2021-05-05 00:59) at ...	Ontime: 13 hours left to deadline
Success	Update Sec. Master Equity	EOD SLA	ABC Asset	Finished	Fixed Time (2021-05-05 00:59) at ...	Success: 13 hours ahead of deadli...

Advent Managed Services: Keep oversight and control through the operational services portal.

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